# HSBC 🚺 UK

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## Your Statement

Wellington		
Telford	Account Summary	
Shropshire TF1 3EN     -	Opening Balance	50,20 0.25
	Payments In	5,183.30
	Payments Out	40,615.99
	Closing Balance	14,767.56

**International Bank Account Number** GB10HBUK40470872314320

**Branch Identifier Code** HBUKGB4109S

7 October to 6 November 2024

Account Name British Malayali Charity Foundation

British Malayali Charity

Foundation 9 Meyrick Road

> Sortcode Account Number Sheet Number 40-47-08 72314320

554

		le Bank Account details			
Date	Payı	ment type and details	Paid out	Paid in	Balance
06 Oct 24		BALANCE BROUGHT FORWARD			50,200.25
07 Oct 24	CR	HMRC CHARITIES		503.63	20,200.20
	CR	GEORGE & JIMMY			
		JIMMY GEORGE		5.00	50,708.88
08 Oct 24	DR	BMCF WYND			
		RBD08104EKPREWJK			
		SANTHIGRAM			
		0000107.54839600	39,982.00		
	DR	BMCF WYND			
		RBD08104EKPREWJK			
		PAYMENT CHARGE	17.00		
	CR	Stripe Payments UK			
		KINDLINK SETTLEMEN		4,544.67	15,254.55
10 Oct 24	CR	GEORGE MATHEW			
		George Edathua		5.00	
	CR	MATHEW MM			
		SIBY MEPRATHUMONTH		5.00	
	CR	L0001			
		LUKOS		10.00	15,274.55
11 Oct 24	CR	S THOMAS			
		MEMBER SUBSCRIPTIO		10.00	
	BP	Skydive Langar			
		241010BMCF	180.00		15,104.55
16 Oct 24	DD	KINDLINK	11.99		
	CR	MR SHAIJUMON K RAJ			
		TRUSTEE DONATION		5.00	15,097.56
24 Oct 24	CR	JAGADEE MONTHLY CO			
		NAIR&APPUKUT		10.00	15,107.56
		BALANCE CARRIED FORWARD			15,107.56

PO Box 160 12A North Street Guildford GU1 4AF

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Your Statement

## 7 October to 6 November 2024

## Account Name

British Malayali Charity Foundation

SortcodeAccount NumberSheet Number40-47-0872314320555

Your Ch	aritab	le Bank Account details			
Date	Pay.	ment type and details	Paid out	Paid in	Balance
25 Oct 24	CR	BALANCE BROUGHT FORWARD SHINE			15,107.56
		Shine P		5.00	15,112.56
27 Oct 24	DR	TOTAL CHARGES			
		TO 05OCT2024	5.00		15,107.56
28 Oct 24	CR	Jyothis Jerome			
		Jyothis Jerome		5.00	15,112.56
31 Oct 24	CR	FRANCIS TELFORD			
		Antony F & M		10.00	
	CR	BIJI JOSE			
		From Biji Jose		5.00	15,127.56
01 Nov 24	CR	TRUSTEES			
		SKARIAH S NPB		10.00	
	CR	TOMICHENKOZHUVANAL			
		MUNDUPALA MV		10.00	
	CR	GEORGE C			
		NO REF		10.00	
	CR	SURESHKUMAR MANGAT			
		SURESH		5.00	15,162.56
02 Nov 24	BP	Seacom services			
		BMCF	420.00		14,742.56
04 Nov 24	CR	A EDAKKARA			
		AJIMON EDAKKARA		5.00	
	CR	BC TRUSTEE PAYMENT			
		CHANDY B		5.00	
	CR	SHINU TRUSTEE			
		MATHEWSSC		10.00	14,762.56
05 Nov 24	CR	GEORGE & JIMMY			
		JIMMY GEORGE		5.00	14,767.56
06 Nov 24		BALANCE CARRIED FORWARD			14,767.56

## Information about the Financial Services Compensation Scheme

Most deposits made by HSBC Business customers are eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at fscs.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (hsbc.co.uk/fscs/).

AER				EAR	
Credit Interest Rates	balance	v a riable	Debit Interest Rates	balance	variab le
Credit interest is not applied			Debit interest		21.34%

## **Business Banking Customers**

## Interest and Charges

Your Business Banking Terms & Conditions cover how and when we apply interest and charges.

Details of our charges are available in our Business Price List or your individual price list if we've agreed one with you. Details of the debit interest we charge and credit interest we pay are available from our website – see Additional Information below. None of our business current accounts pays interest when in credit unless we individually agree a rate with you.

## Overdrafts

## Arranged overdraft:

This is where we agree in advance to provide an overdraft limit on your account before you make any transactions that take your account overdrawn, or over your existing arranged overdraft limit. Interest rates are individually agreed and will apply until otherwise agreed or the overdraft is cancelled. Rates are linked to the Bank of England base rate but if the base rate falls below zero, we'll treat it as zero.

For details of our fees and charges, please refer to your Business Overdraft agreement.

## Unarranged overdraft:

This is where you make a payment or we take an amount from your account and you don't have enough money in the account to cover it or it exceeds your existing arranged overdraft limit. When you don't have an arranged overdraft limit, we'll charge our Business Standard Debit Interest Rate on any debit balances. When you have an existing arranged overdraft and go over its limit, we'll charge interest at the rate we've agreed with up to your arranged overdraft limit and will charge our Business Standard Debit Interest Rate on any balance over your arranged overdraft limit.

For information on our debit interest rates, see Additional Information below.

## Your debit card

For debit card charges, please refer to the Business Price List. This details the standard charges for our business accounts, but doesn't apply if we've agreed different prices with you. For information about how foreign currency transactions are converted to sterling, please refer to the Business Banking Terms & Conditions.

#### **Additional Information**

A copy of our Business Price List and the Business Banking Terms & Conditions can be found on our website at business.hsbc.uk/legal.

Information on our savings accounts interest rates and Business Standard Debit Interest Rate can be found on our website at business.hsbc.uk/interest-rates.

This information is also available in our branches or by calling us on 03457 60 60 60 (+44 122 626 0878 if you're calling from outside the UK). Lines are normally open Monday to Friday, 8:00am to 8:00pm and Saturday, 8:00am to 2:00pm (subject to change over certain periods). If you need a Text Relay service, you can download the 'Relay UK' app and call our number from within it.

Details of the interest rates we pay and charges are also separately available through these channels.

To help us continuously improve our service and in the interests of security, we may monitor and/or record your conversation with us.

## **Business and Personal Banking Customers**

## Lost and Stolen Cards

If any of your cards are lost or stolen and you're a business account customer, please call 0800 032 7075. If you're a personal account customer, please call 0800 085 2401 or call 0800 085 2403 if you're a Private Banking client or Premier customer. If you're calling from outside the UK, please call us on +44 1442 422 929. Lines are open 24 hours.

## **Dispute Resolution**

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you're not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you don't take up your problem with us first, you won't be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

## Accessibility

Do you need this information in a different format?

Our online banking services can be used with your own personal assistive technology. You can access your information and contact us via live chat in a way that suits you. Find out more about our online banking at: hsbc.co.uk/ways-to-bank/online-banking.

We can send this information in large print, braille, or audio. You can speak to us by visiting one of our branches, or by giving us a call. We also work with third parties such as SignVideo who provide services such as Text Relay and British Sign Language (BSL) Video Relay. Please visit <u>hsbc.co.uk/accessibility</u> to find out more. Business Banking customers can visit <u>business.hsbc.uk/accessibility</u> or <u>business.hsbc.uk/contact-us</u>. Personal Banking customers <u>can visit <u>hsbc.co.uk/accessibility</u> or <u>hsbc.co.uk/contact</u>.</u>

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## **Personal Banking Customers**

#### Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable.

Overdraft interest is charged on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle. Before we deduct debit interest, we will give you at least 14 days' notice of the amount to be deducted.

#### Overdrafts

## Arranged overdraft:

Where we agree an overdraft limit in advance which lets you go overdrawn to spend up to that limit.

#### Unarranged overdraft:

When you make a payment that takes your account overdrawn if you don't have an arranged overdraft or takes your account over your arranged overdraft limit.

#### Monthly cap on unarranged overdraft charges

- 1. Each current account will set a monthly maximum charge for:
  - (a) going overdrawn when you have not arranged an overdraft; or
    (b) going over/past your arranged overdraft limit (if you have one).
- 2. This cap covers any:
  - (a) interest and fees for going over/past your arranged overdraft limit;(b) fees for each payment your bank allows despite lack of funds; and
  - (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for the HSBC Private Banking Account, HSBC Premier with retained Jade Benefits Bank Account, HSBC Premier Bank Account, HSBC Advance Bank Account, HSBC Bank Account and HSBC Graduate Bank Account is £20.

The monthly cap on unarranged overdraft charges is not applicable to Basic Bank Account, Student Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

## Your debit card

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Personal Banking Terms and Conditions and Charges.

#### Customer service

You can chat with us 24/7 via Online Banking and the HSBC UK Mobile Banking App. Telephone Banking lines are open 8:00am to 8:00pm 365 days a year. Our 24-hour automated Telephone Banking, Online Banking and Mobile Banking are subject to maintenance periods. Calls may be monitored or recorded for quality purposes.